Installing Creo Parametric with a with a floating license

INNEO® That's IT.

What is a Floating license:

- License server software with license file installed on server machine

- Client software can be installed on any number of machines

- Only number of licenses in the license file can run at the same time on client machines
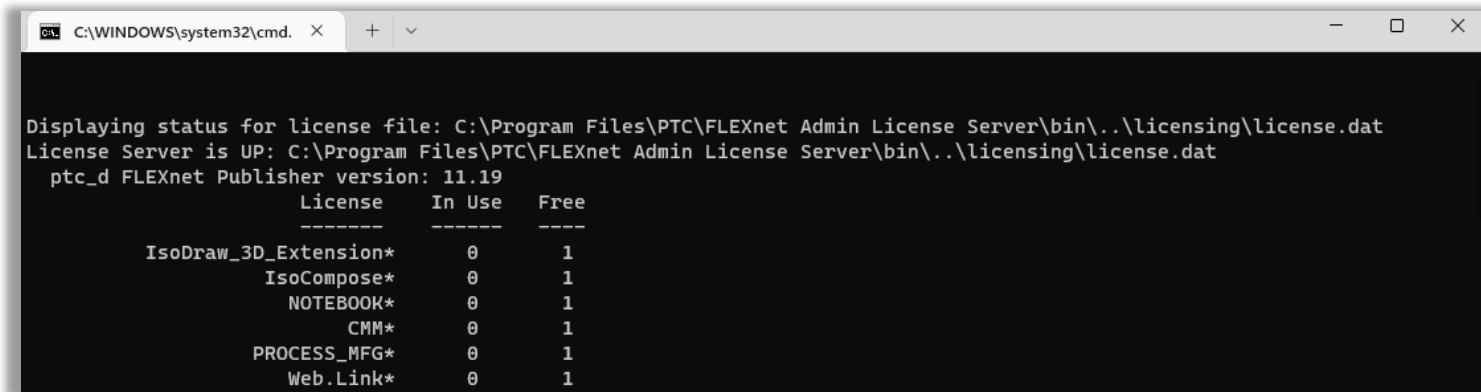
Installing Creo Parametric with a floating license
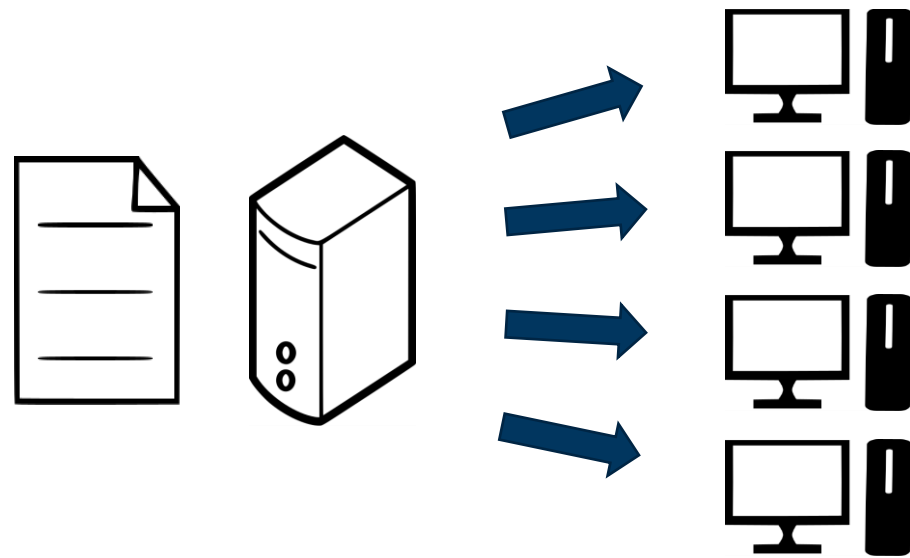
Information on how to get the latest license file can be found on the INNEO support page:

- See the document on how to set up a PTC account if you do not have one

- See the document on how to request the latest license file

- The images will be different for older versions of Creo, but the steps to install will be similar

Installing Creo Parametric with a floating license

Before installing Creo on a workstation, make sure the license server is running and that it can be accessed from the workstations over the network

This can be done by:

- Running the ptcstatus.bat **on the license server** from the C:\Program Files\PTC\FLEXnet Admin License Server\bin folder. If the licenses are available you will get a window that looks like this.

- Or , check that the lmadmin_ptc service is running on the server machine
- Ping the license server from the client workstation
  - Open a command prompt window. Type **ping**, add a space and type the license server name, and press enter.
    - Example: Ping license-server-1

Download the required version of Creo Parametric from the PTC website from the link below

- Download Creo

- Select the version

- Select Creo <x.x> for Windows

- Select most recent Datecode

- Click on download now HTTPS
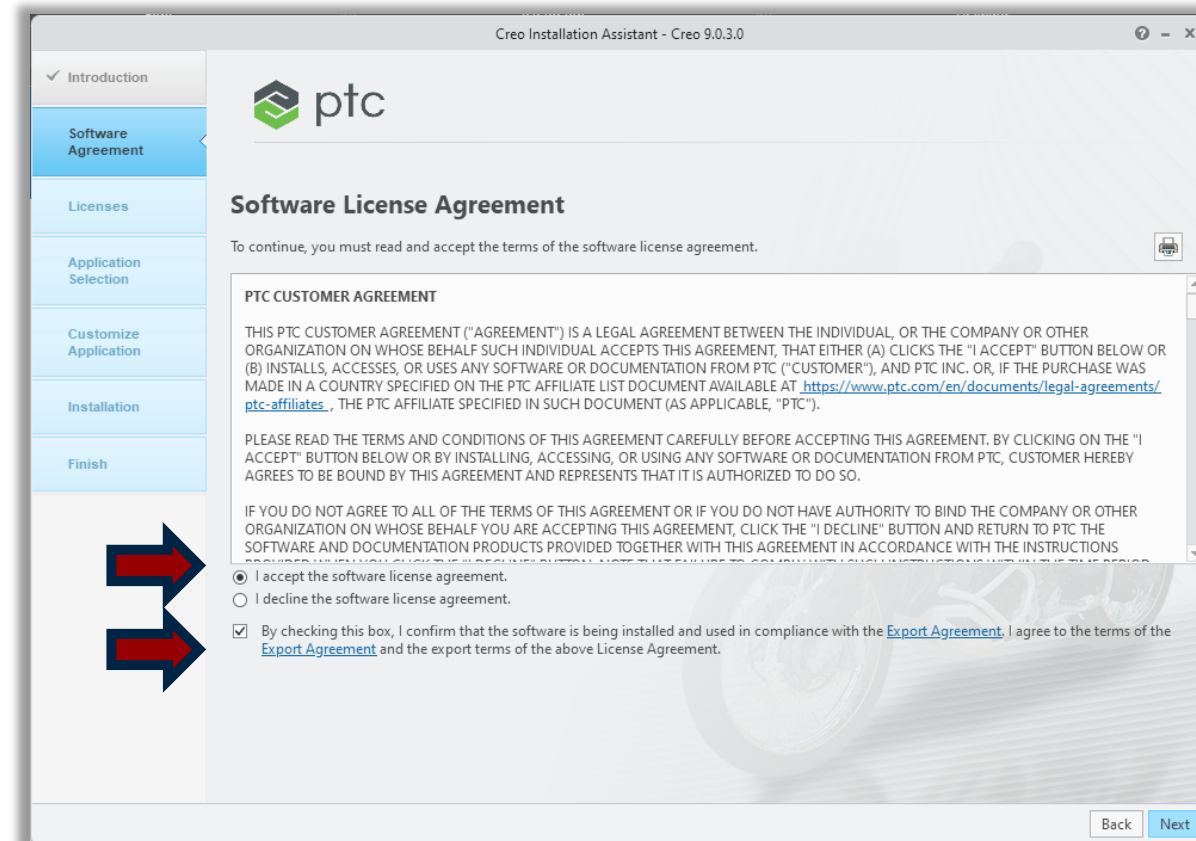 - for Win64

- Download and unzip

Installing Creo Parametric with a floating license

- Double click on the setup.exe from the installation files

- Select **Install new software** if needed

- Click on Next
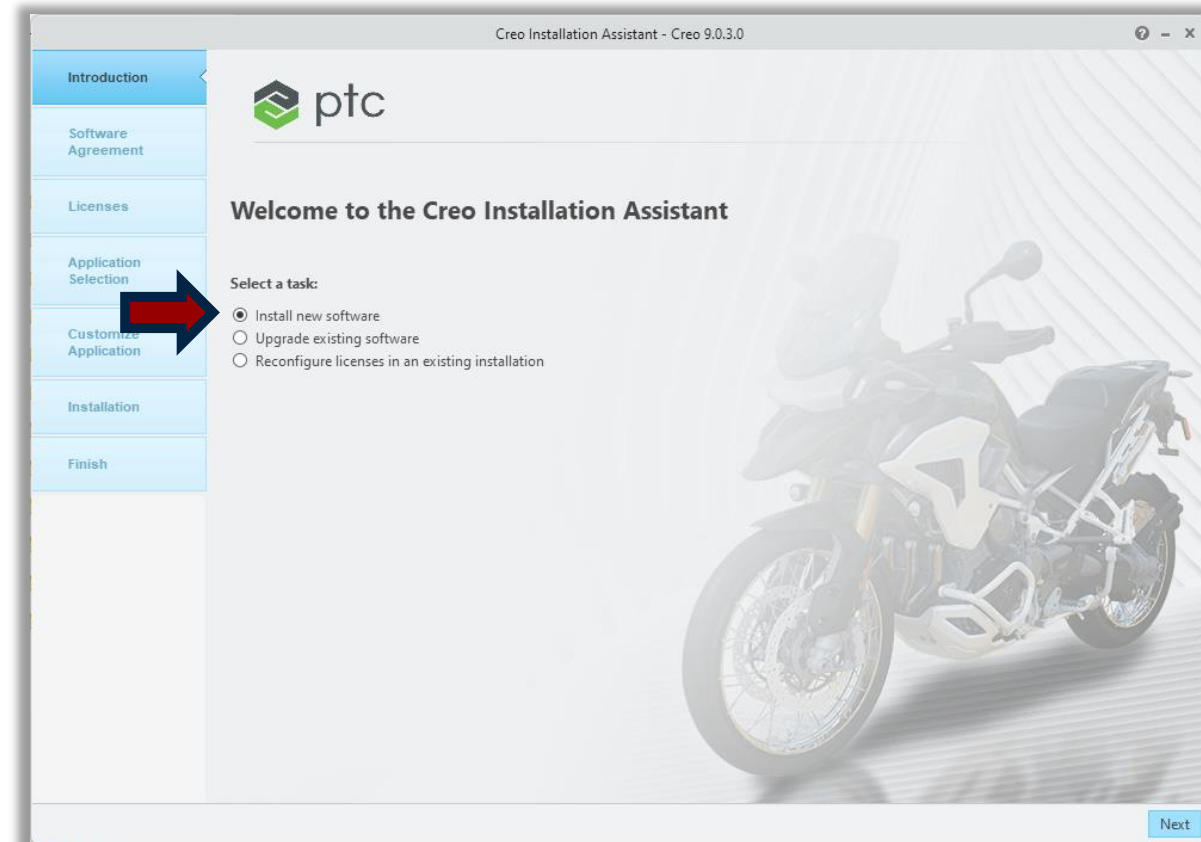
- Review the Software license agreement

- Accept the license and export agreement

- Click on next.

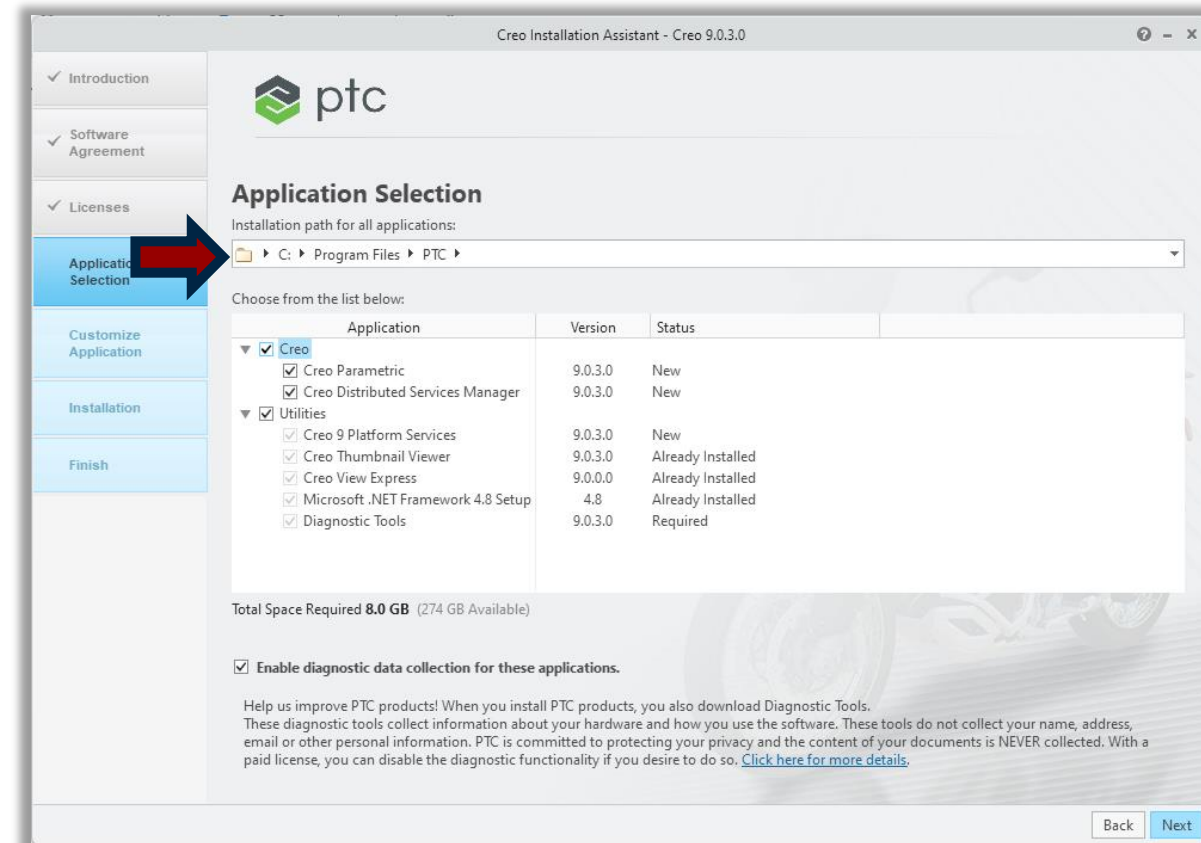# Installing Creo Parametric with a floating license

- Next to the open icon, type 7788@<servername>,
  - (where servername is the windows machine name for the server where the license server software was installed on.)
- The status box next to it should show as available
- **If the status is not shown as available:**
  - Check the spelling of the servername
  - Check that the license server service is running
  - Check that the server can be accessed over the network
  - Check that the firewall settings were set on the server
    - See the license server installation document.
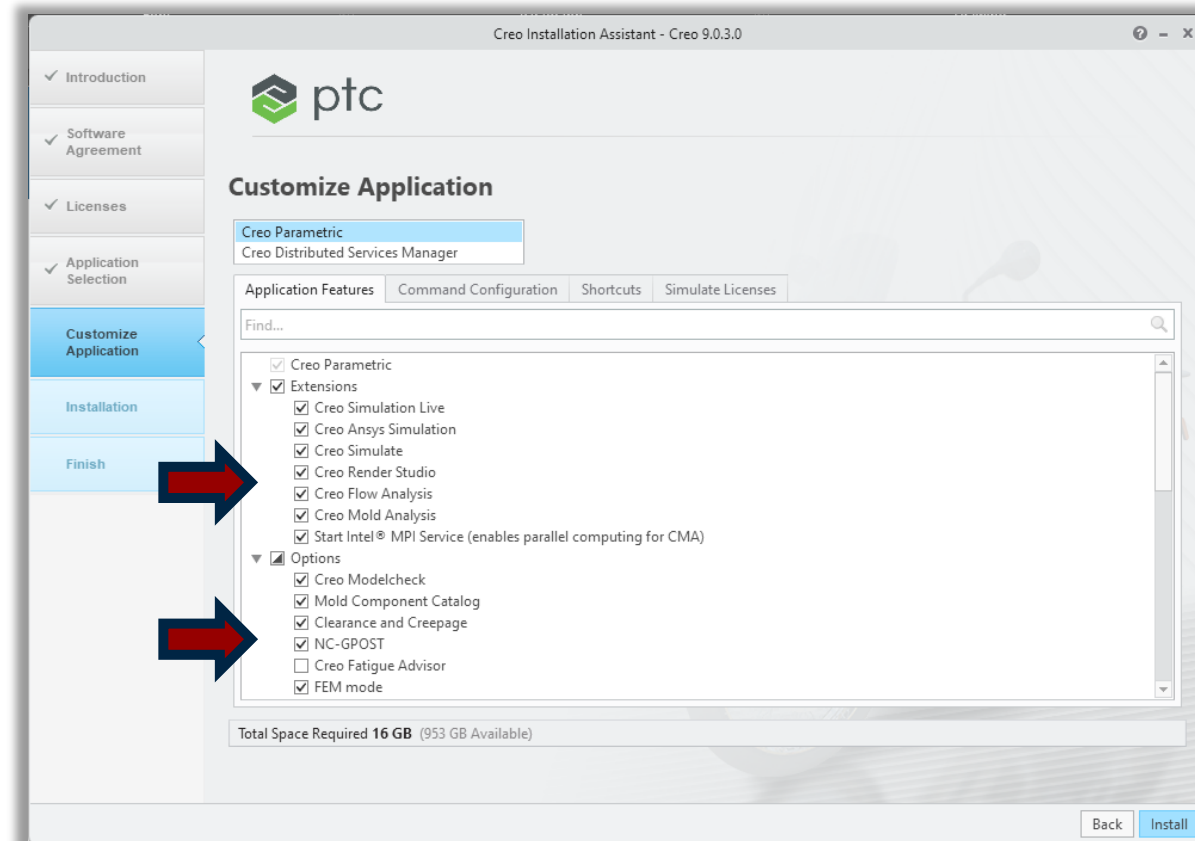- Click on Next
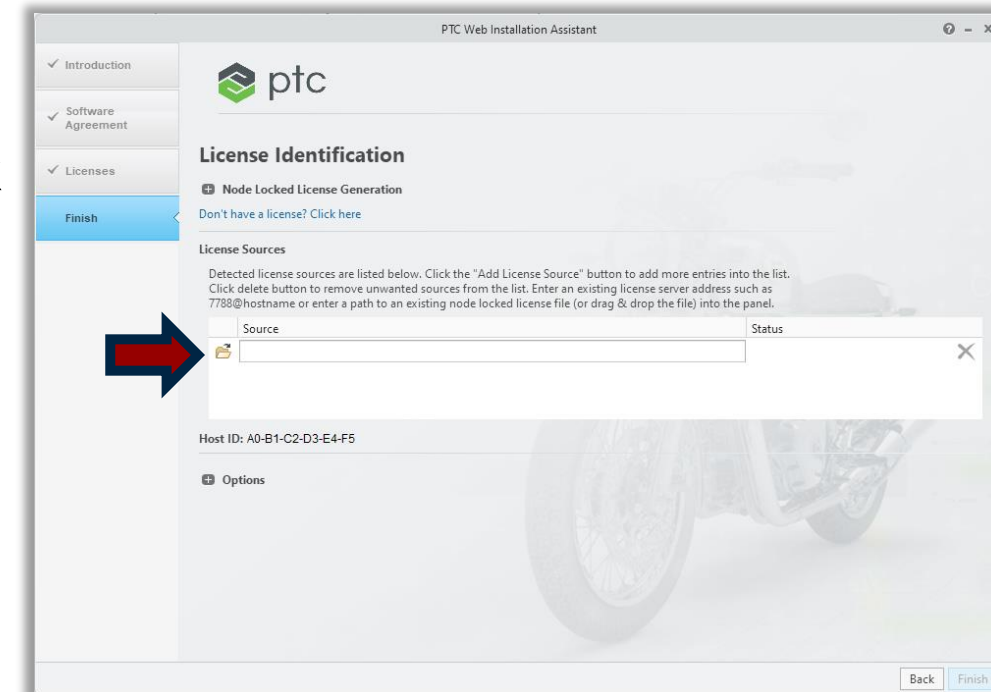
Installing Creo Parametric with a floating license

- The installation path can be changed to a different location
  - (not required to change by default)
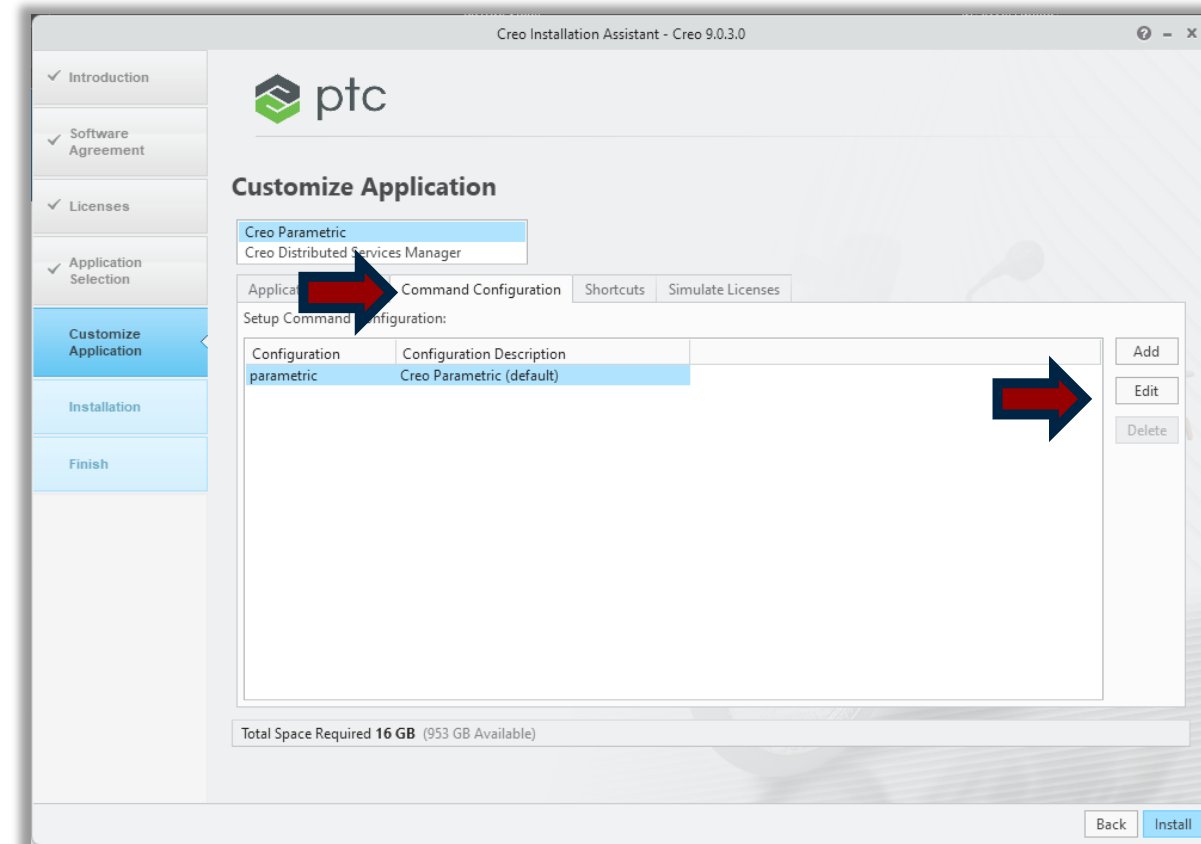- Click on next

Installing Creo Parametric with a floating license

- Select any additional required options that needs to be installed.

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- Click on the second tab (Command configuration)
- Click on edit to check that all license options are selected

- Verify that there are at least one option in the top right hand block. (license to run) If not move option from left box to the right

- If additional modules have been purchased, move them to the right as well.
  - Additionally purchased modules will be shown in the bottom left hand corner by default.
  - Moving items to the right will force the license server to lock, and Creo to activate that item when Creo starts
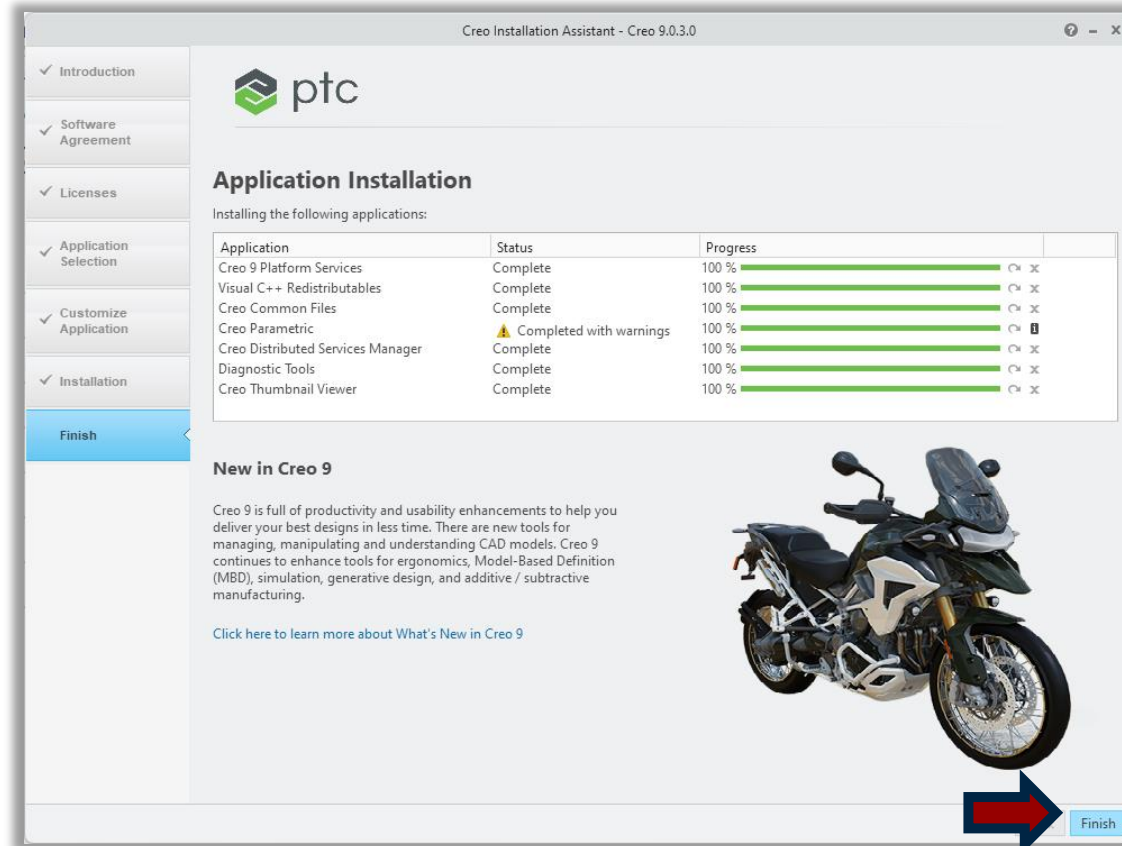
- Click on OK to close the window
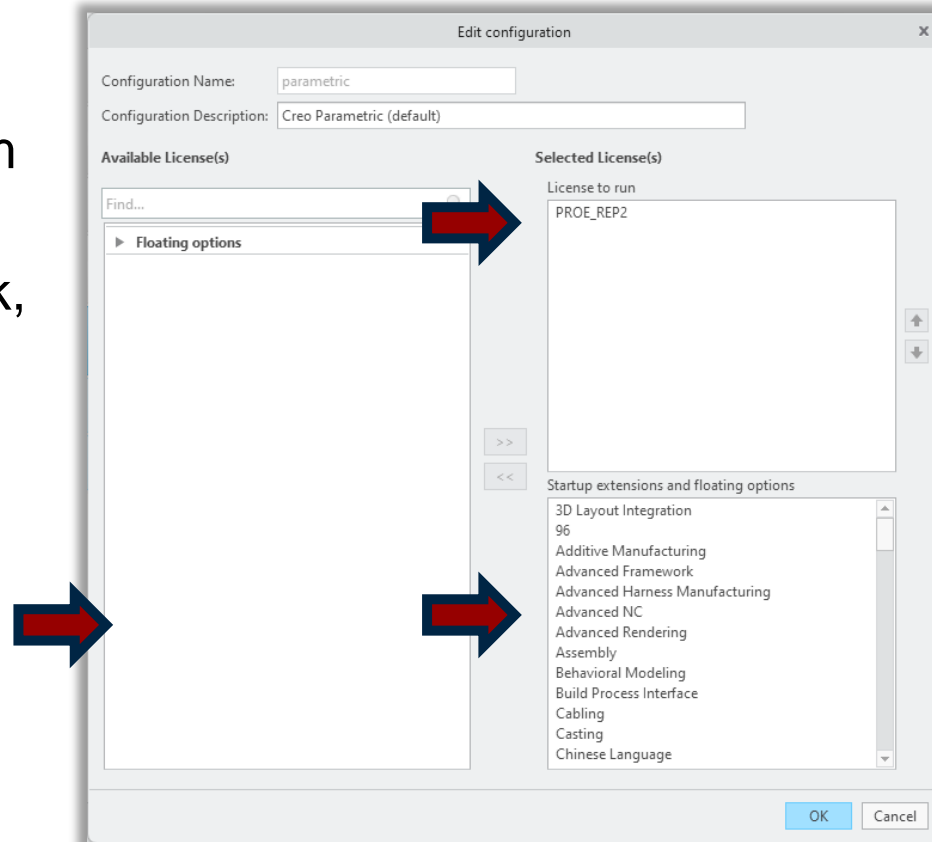
Installing Creo Parametric with a floating license

- Click on add if you want to create extra startup commands.
- Click on install to start the installation
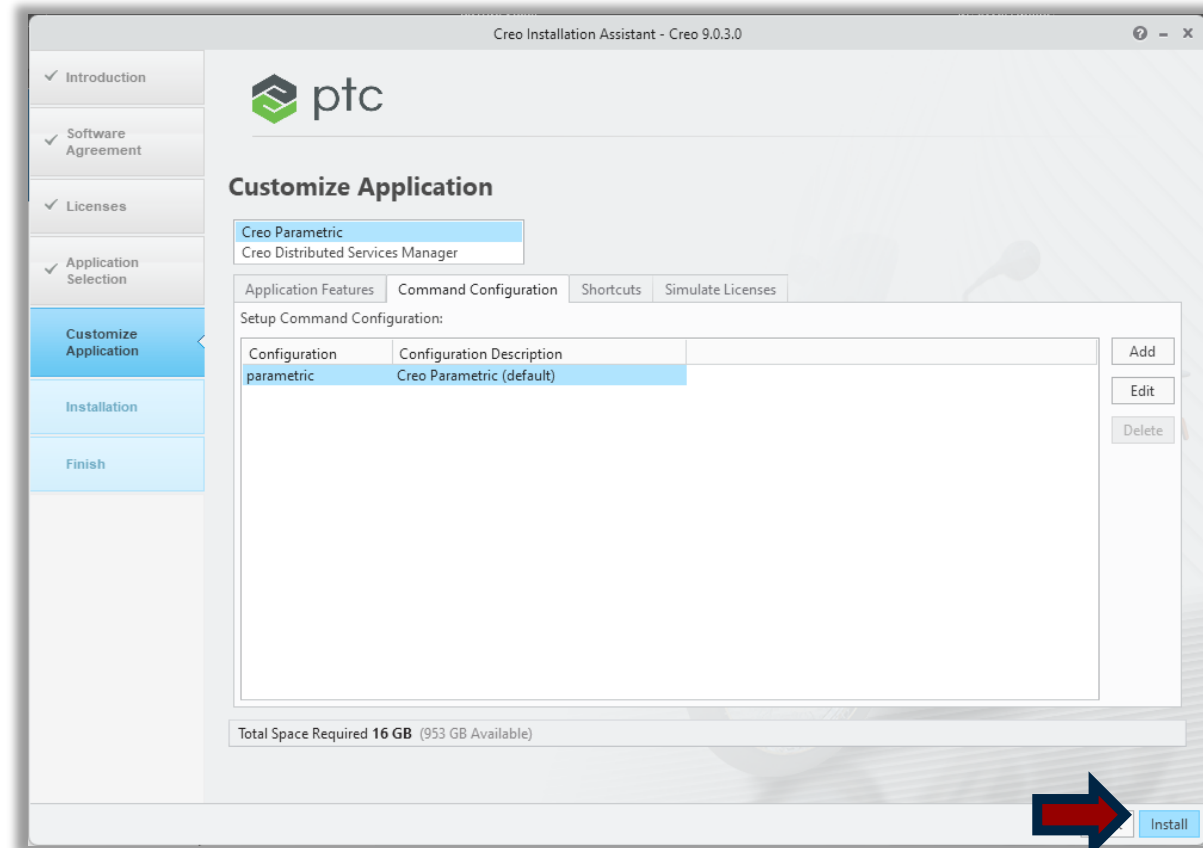
Installing Creo Parametric with a floating license

- Click on Finish to close the installation window when the installation is complete.
  - You might get an option (completed with warnings)
    - This is just a warning that to say that you might have selected an option to install that needs a java license

Thank you!